

Rommel Harley-Davidson Service Apprenticeship

If you are ready to ride forward and kick start a career as motorcycle technician, Rommel Harley-Davidson has a Service Technician Apprenticeship program designed just for you. “Our earn while you learn” system provides a progressive wage as you learn the skills necessary to become a “Master Level” Technician. Salary begins at \$18-\$20 per hour depending on experience. Once training is completed you can make up to \$50k per year with bonuses.

On boarding begins in our Detail department and last 90 days. This is where you will become familiar with Harley-Davidson motorcycles. You will learn about our pick-up and delivery system. Also, you will learn about basic paint care and protection. An introduction to Harley-Davidson Training Portal will be given to facilitate the technical recognition of candidates.

After 90 days training will change gears and move into the first phase of technician training. The first two weeks will consist of dealer specific processes and procedures including but not limited to:

- How the overall Service Process works from inquiry to follow-up and the technician's role in a high-performance Service environment.
- How to Clock-In and Clock-Out of repair orders.
- Introduction to Dispatching and Parts and Accessories processes and how they affect your role as a technician.
- Staging processes.
- Obtaining Staff Level Certification.
- Quality Control and Test Rides.

The next year and a half will be spent working with a designated Master Level technician who will be your Mentor on this journey. The Technician recognition training will have four levels:

- Technician level- Completion will indicate ability to complete most common service work such as pre-delivery and inspection, changing tires, and all routine service.
- Advanced Technician level: Indicates demonstrated proficiency in the diagnostics and repair of the Electronic Fuel Injection systems and powertrains in the Harley-Davidson motorcycles.
- Expert Level- Demonstrates proficiency in the diagnostics and repair of audio systems.
- Master Level Technician- Completion will indicate proficiency in all diagnostics and repairs on any Harley-Davidson Motorcycle System.

Contact Rommel Harley-Davidson, Salisbury, Maryland, for more information or to apply.

Phone: 410-845-2535

Career Web Site: <https://www.rommelhddelmarva.com/--join-our-team>